

To Whom It May Concern:

Professionalism and quality products separate Isbir Construction from its competition. We were searching for a contractor who could handle the details of what was for us a large scale project. From our initial contact through the completion of the installation, our experience with Isbir Construction has been a delightful one. It gives us great pleasure to recommend Isbir Construction and Landscaping for your home improvement project.

Unfortunately for us, most contractors could not see past the difficulties or considered our project "too small" to even bid. We had two goals for our project, the first was to refurbish the decaying work of a past contractor and create new hardscapes and landscaping that would accentuate the existing structures. In addition, we had a few hurdles to jump: our large hill required "taming," our existing landscape had succumbed to weeds taller than we were, we have physical limitations that affected our ability to maintain the space, and access to the work site was limited.

The respectful treatment of our needs as a client came as a wonderful surprise. When we contacted Mr. Isbir, his office staff promptly returned our calls and patiently answered our questions. From the start of the process, Mike was not thrown by what we saw as hurdles. Our first consultation included an extended survey of the sight and an exchange of numerous questions and ideas from both us and Mike about how to make the project successful. An unexpected bonus to his visit was the informational packet he left for us about his services and in general, how to choose a contractor, even if it was not him. He quickly developed a plan, with the help of his landscape architect who also visited us, that addressed our needs and conquered our hurdles. From the detailed sketches to the finished project, Mr. Isbir and his staff were always professionally dressed, respectful of us and our neighbors which was noted by our neighbors, and concerned with making the finished product meet our needs.

We can not express how pleased we are at the final product. The new construction blends flawlessly with the existing structures. The previously decaying work of the first contractor was restored and made better than the first installation. The final product exceeded our expectations and has met all of the requirements that were set forth in the original plan while staying on budget. Mike was able to be flexible when we needed him to be, and he went above and beyond to make sure that the physical accommodations needed for us to maintain the space were met.

We will gladly recommend Mike Isbir and Isbir Construction to all clients with both large projects and small! Mike Isbir and his team demonstrate professionalism and quality workmanship. We will definitely be using Isbir Construction again and again.

Sincerely,

Donald and Patricia, Belle Vernon.